

PARK MEDICAL SUPPORT GROUP



NEWSLETTER

NOVEMBER 2014

CHAIRMAN'S REPORT



The nights are drawing in, flu jabs have begun, so it must be time for the annual report.

The electronic door, together with the heating unit, is now installed, all faults have been ironed out and everything seems to be working well.

Plans are in hand for a new television screen which will be able to display patients' names when they are in the waiting room and are called to see the doctor – this will be particularly helpful for patients who are hard of hearing.

Thanks, once again, to Judy Blake for organizing the raffle and supplying most of the prizes, plus also to the committee members who were selling tickets to those patients awaiting flu injections at the Surgery. A very special thank you to those patients who supported us by buying raffle tickets.

Our annual Quiz Evening in March, run by Graham Finch and his helpers, was not quite so well attended this year, due to flu and other 'lurgies', but an

enjoyable evening was had by all. Our appreciation goes to Caroline and her team at the Look and See for the use of the venue.

Unfortunately Graham, who also ran the Cuddly Toy Competition, has now resigned from the committee. Thank you, Graham, for all your hard work. We will miss you.

Should anyone wish to help us, or have any ideas for fund raising to buy some items and contribute to others in order to facilitate the comfort and treatment of patients, we would be pleased to hear from you.

Membership is still only £2.00 per year and forms are available at the Surgery or on line at www.theparksurgery.co.uk.

Finally, my thanks go to all the committee – Carole King, our Secretary, Diane Mills, Treasurer, Sue Arthur, Virginia Wood and also, of course the aforementioned Judy Blake.

Jill Carter (Chair) PMSG

DR BRENDA GORRIE

I would like to introduce myself to the Patient Support Group and patients generally. I have replaced Dr Hazell and have taken over her list of patients. To those of you I have met, thank you for the

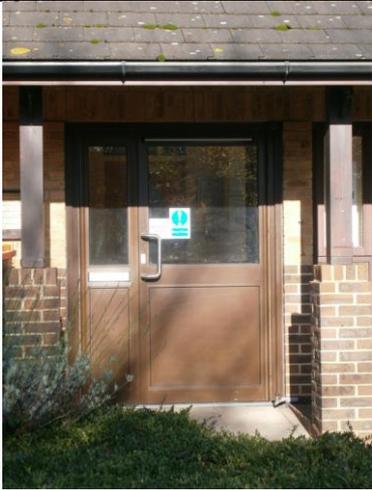
warm welcome and to those I have yet to meet I look forward to getting to know you in due course.

After graduating from medical school I embarked on a surgical training programme and was awarded membership of the Royal College of Surgeons of England in 1999. I completed my vocational General Practice training in 2002, with experience in A&E and trauma, general surgery, medicine and paediatric surgery and ENT. I would describe myself as a generalist with special interests in minor surgery at a local level, once I have established minor surgery clinics.

I went to school in West Sussex and moved back to the area ten years ago. I am married with two young sons. In my spare time I enjoy exploring the beautiful countryside and coastline.

Dr Brenda Gorrie

DOORS



You may have noticed we have a new set of doors at the entrance to our Practice, the larger one being automatic.

The partners and staff wish to say a big 'thank you' to all Support Group Members for their kind contribution towards the installation of our new automatic doors. This was made possible thanks to a kind donation from Dr Charles Worthing, a patient who was registered here at The Park Surgery, and who wanted to leave something from his estate which would benefit all patients at the Surgery. Our thanks go to Dr Worthing.

PARAMEDIC PRACTITIONERS



You may have noticed more folk around the Surgery dressed in green. These are our paramedic practitioners, and all of the 'PPs' who work here have, in fact, done their extended training at the Park Surgery. The first was Steve Hawkins, who has done

occasional sessions for us since his training about five years ago, then Fiona Cropp, and we now have Tor Finn working regular sessions for us.

PPs are senior, very experienced paramedics, who undergo additional training to allow them to work in a general practice setting, seeing and treating many common, simple illnesses and injuries, in addition to the work that they are able to do with critically ill patients. They are an invaluable addition to our skill mix, allowing us to make sure that patients with medically complex problems can always see a GP quickly, whilst offering prompt access to an appropriate clinician for more straightforward cases.

We know that in our Practice patients value the long term relationship with a particular GP, but we are sure that you will find the additional skills of our PPs complementary to the work that the doctors do. PPs always have a doctor on site to consult with if needs be.

INTRODUCTION TO THE FRIENDS AND FAMILY TEST



The Friends and Family Test (FFT) is an important feedback tool that supports the fundamental principle that

people who use NHS services should have the opportunity to provide feedback on their experience.

It asks people if they would recommend the services they have used and offers a range of responses. When combined with supplementary follow-up questions, the FFT provides a mechanism to highlight both good and poor patient experience. This kind of feedback is vital in transforming NHS services and supporting patient choice.

The FFT was introduced in hospitals some time ago, and from December 2014 all GP surgeries in England will be introducing the FFT too. More information will follow – keep an eye on posters in the waiting room!

QUIZZES

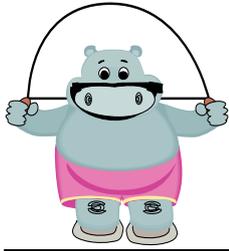
Collective Nouns

What are the collective nouns for the following: (there may be more than one answer for the same question)



1. Hippotamuses
2. Penguins
3. Tigers
4. Worms
5. Vegetarians
6. Toads
7. Shoppers
8. Racehorses
9. Porcupines
10. Millionaires
11. Locusts
12. Kangaroos
13. Islands
14. Hyenas

15. Gulls
16. Golfers
17. Englishmen
18. Starfish
19. Ants
20. Canaries



WARNING:

(Cover up the last column if you do not want to see the QUIZ answers yet)

This Quiz covers the period 1914 -1918:



1914

1. Which country declared war on Germany on August 23rd?
2. Who appeared in his first film – Mack Sennett’s *Making a Living*?
3. Which Sea, off the British coast was declared a military area on November 2nd?

1915

4. Which Cunard liner was torpedoed and sunk on 7th May?
5. Which new weapon was used by the Germans against the British near Ypres on April 23rd?
6. Which US car company produced its 1,000,000th automobile on December 10th?

1916

7. On July 1st which river was the centre for an attack by the British on a German position?
8. From which two countries did the flying aces (a) Eddie Rieckenbaker and (b) Manfred von Richtofen originate?
9. The Hong Kong Noodle Co of Los Angeles invented what treats to offer with Chinese meals?



1917

10. Which country declared war on Germany in April?
11. On December 10 which people did the British take Jerusalem from?
12. Which Organisation was awarded the Nobel Peace Prize on December 10th?

1918

13. In March what virus affected much of the world – the worst pandemic since the Bubonic Plague in the 14th Century?
14. On July 16 the Russian Tsar and his family were slaughtered by followers of Lenin/Trotsky. Which of the Tsar’s daughters was (wrongly) said to have survived the massacre resulting in women all over the world pretending to be her?
15. Which two kitchen gadgets were marketed, for the first time ever, in the USA?

Answers:

Collective Nouns:	
1.	Crash or (bloat, pod, thunder)
2.	Huddle or (parade, parcel, raft, rookery, waddle)
3.	Ambush or (streak, wandering)
4.	Wriggle
5.	Sprig
6.	Knot or (lump, nest)
7.	Crush
8.	Field or (meet, string)
9.	Family or (prickle)
10.	Wealth
11.	Plague or (swarm)
12.	Court or (flock, mob, troop)
13.	Archipelago or (chain)
14.	Cackle or (clan)
15.	Colony or pack)
16.	Swing
17.	Pound
18.	Galaxy
19.	Army or (colony, swarm)
20.	Opera

<u>1914</u>	1. Japan 2. Charlie Chaplin 3. The North Sea
<u>1915</u>	4. Lusitania 5. Chlorine gas 6. Ford
<u>1916</u>	7. River Somme 8. (a) USA (b) Germany 9. Fortune Cookies
<u>1917</u>	

10. USA
11. The Turks
12. International Red Cross

1918

1. Spanish Flu
2. Anastasia
3. Electric Mixer & Pop-Up Toaster

COMMITTEE

Jill Carter - Chairman

Carole King - Secretary

Diane Mills – Treasurer

Sue Arthur

Judy Blake

Graham Finch

Virginia Wood

Sarah Heale – Surgery Representative